

ANNOUNCEMENT

For 8 months of 2024 the number of services provided to the UAPF exceeded 31 million

In the period from 01.01.2024 to 31.08.2024, the Unified Accumulative Pension Fund provided over 31.6 million services to the population. Of the total, over 15 million were provided electronically, about 15.4 million automatically, and 0.4 million remotely. More than 783 thousand services were provided in person, including about 755 thousand directly in the Fund's offices.

During the reporting period, the number of services provided automatically increased significantly, primarily the opening of accounts (IPSA/NPSA/TSA) and cards for participants in target requirements. This growth is due to the introduction of employer's compulsory pension contribution (ECPC) in Kazakhstan from January 1, 2024, as well as the expansion of the UAPF's functionality for accounting and accrual of payments under the National Fund for Children program. Let us remind you that all pension accounts are opened in the UAPF automatically upon receipt of the first contribution. Also, target requirements and target savings are automatically accrued to participants in the National Fund for Children program. It is worth noting that the automatic opening of accounts, the accrual of target claims for minor citizens and the accounting of ECPC amounts is possible thanks to the integration of the UAPF with the databases of government bodies.

In total, for the reporting period of 2024, the total number of open individual pension savings accounts (IPSA) for all types of pension contributions, including notional pension savings accounts (NPSA, opened as a result of the transfer of the ECPC by the employer) and target savings accounts (TSA, within the framework of the National Fund for Children program) exceeded 4.8 million in all formats.

An increasingly popular service is obtaining an extract from an individual pension account, notional pension savings accounts (NPSA), as well as a target savings account (TSA). Since the beginning of the year, more than 17.1 million extracts have been issued from IPSA, NPSA, TSA, of which 13.5 million were in electronic form and more than 3.0 million in automatic mode.

UAPF reminds that in their personal account on the website and in the mobile application, contributors (beneficiaries) have the opportunity to use such services as making changes and additions to their details, eliminating accounts payable, obtaining a certificate of the presence of accounts, filing an application for the appointment of pension benefits in connection with the establishment of disability of group 1 or 2 indefinitely or for voluntary pension contributions, tracking the status of the application for payment, transferring part of the savings to the investment portfolio manager (IPM), predicting the future pension using the pension calculator, etc. 24/7 anywhere in the world.

More than 143.9 thousand applications were accepted to change the details for January-August 2024, of which more than 131.0 thousand were in the Fund's offices. When applying for a particular service to UAPF specialists, contributors, as a rule, receive additional consultations and advice on the formation of savings.

As part of the information and outreach work, about 28.0 thousand road presentations were held, attended by more than 587 thousand people. 26.7 thousand materials on UAPF reports were posted in the media.

The number of inquiries received from contributors via feedback channels amounted to about 433.3 thousand.

We remind you that any company can apply for a presentation and consultations on the funded pension system with a visit to the office, for which you just need to call the call center at 1418 or contact through the Fund's website or mobile application.

UAPF consulting services can be obtained through instant messengers (chat bot in WhatsApp and Viber at +7 777 000 14 18), the call center at 1418 (calls within Kazakhstan are free), on the corporate

website enpf.kz, as well as on the official UAPF pages on social networks Instagram, Facebook, VKontakte, X (Twitter), Telegram, Odnoklassniki.

UAPF was founded on August 22, 2013 on the basis of GNPf APF JSC. The founder and shareholder of the UAPF is the Government of the Republic of Kazakhstan represented by the State Institution Committee of State Property and Privatization of the Ministry of Finance of the Republic of Kazakhstan. Trust management of UAPF pension assets is carried out by the National Bank of the Republic of Kazakhstan. In accordance with the pension legislation, the UAPF attracts compulsory pension contributions, employer's compulsory pension contributions, compulsory occupational pension contributions, voluntary pension contributions, as well as carries out enrollment and accounting of voluntary pension contributions formed at the expense of the unclaimed amount of guaranteed compensation for the guaranteed deposit, transferred by the organization carrying out mandatory guarantee of deposits, in accordance with the Law of the Republic of Kazakhstan "On mandatory guarantee of deposits placed in second-tier banks of the Republic of Kazakhstan", ensures the implementation of pension benefits. The Fund also carries out accounting of target assets and target requirements, accounting and crediting of target savings (TS) to target savings accounts, payments of TS to their recipients in bank accounts, accounting for returns of TS in the manner determined by the Government of the Republic of Kazakhstan within the framework of the National Fund for Children program (More details at www.enpf.kz).