

ANNOUNCEMENT

UAPF introduced new services in digital format

UAPF JSC continues to create new digital services for its contributors.

Thus, the UAPF has implemented new digital services that can be obtained through a personal account on the enpf.kz website or in the БЖЗК/ЕНПФ mobile application.

For example:

- family members of a deceased person who has pension savings can now apply for the payment of the deceased person's pension savings (for burial);
- UAPF contributors can provide consent to the collection and processing of personal data, and also in one section generate certificates of account availability, certificates of COPC, certificates confirming the return of 50% of pension savings. Let's present the innovations in order.

Application for payment of pension savings in connection with the death of a person with pension savings (for burial).

Pension savings are the property of the contributor or beneficiary. Accordingly, they are inherited. But even before entering into inheritance rights, family members of the contributor/beneficiary are made a lump sum payment for funeral expenses from the pension savings of the deceased person within the amount of 94 times the monthly calculation index established for the corresponding financial year by the law on the republican budget, but not more than those available for the individual pension savings account (IPSA) of funds of a deceased person.

In connection with the introduction of the new service, the procedure for filing an application for receiving the due amount for burial in difficult circumstances for the family is now also possible online. To do this, close relatives of the deceased must select the tab "Submitting an application for payment in connection with the death of the beneficiary (for burial)" in their personal account on the website or in the mobile application in the "Services" section. Next, in the window that opens, you must enter the IIN of the deceased person, where a check will be made for the presence of information about the death in the information system of the state body (IS GO) and the procedure for confirming family ties. If the IS GO does not contain information about the death of an individual, a corresponding notification will be issued. If the fact of death is confirmed, a check for family ties will be carried out. In case of confirmation, the next step will be transferred to - entering the recipient's bank details. After filling in, it is necessary to check the accuracy of the specified bank details by clicking on the "check" button and sign with an electronic digital signature (EDS)).

When using a mobile application, the application must be signed using an electronic digital signature via the eGOV mobile application.

If the GO IS does not contain information about the family ties of the person applying for a funeral payment with the deceased person, the applicant must contact any UAPF office with supporting documents.

At the same time, the list of documents for processing a burial payment is posted on the enpf.kz website in the corresponding section "Services" / Beneficiaries.

Providing the UAPF with consent to the collection and processing of personal data.

When providing services stipulated by law, the UAPF exchanges information with the information systems (databases) of organizations, which include government agencies and (or) state legal entities. At the same time, contributor data is NOT transferred to private or other legal entities.

Before receiving a service from the UAPF, the contributor (beneficiary) / attorney / legal representative, in accordance with the Law of the Republic of Kazakhstan *On Personal Data and Their Protection*, confirms consent to the collection and processing of their personal data. In order to improve the quality and efficiency of the services provided, as well as the security and confidentiality of information, the UAPF has introduced a new service for contributors - providing consent to the collection and processing of their personal data in a special section of the personal account on the website or in the mobile application.

To do this, in the personal account on the enpf.kz website or in the БЖЗК/ЕНПФ mobile application, in the "Services" section, select the "Submission of consent to the collection and processing of personal data" tab. If the applicant has previously submitted and signed such consent, a corresponding notification will be issued. Otherwise (if the contributor has not previously signed consent to the collection and processing of personal data), a notification window of the Law of the Republic of Kazakhstan *On personal data and their protection* will open. Then, by clicking the "I have read" button, you will be taken to the consent window, where you will need to fill in the "mobile number" column and enter the SMS code that will be sent to the specified number.

Another service that has become available to UAPF contributors both on the website and in the mobile application is receiving **certificates in one section**. In one window, you can now get information about the availability of all active pension accounts, certificates on the number of months for which compulsory occupational pension contributions have been paid. In addition, CPC contributors who were previously military personnel and who had 50% of the CPC returned can receive a certificate confirming the return.

To use this service, you must also log in to your personal account on the UAPF website or mobile application and select the appropriate window in the "Services" section.

Throughout its activities, UAPF JSC strives to improve the quality of service to its contributors and is constantly expanding the range of services provided in digital format. Today, more than 90% of pension services are provided by UAPF in an online format. Contributors in their personal account on the website or in the mobile application have the opportunity to receive a statement from their account for any period, change personal details, make an approximate calculation of the future pension, submit an application for transferring part of the savings to the IPM or returning them to the management of the National Bank and much more.

UAPF was founded on August 22, 2013 on the basis of GNPf APF JSC. The founder and shareholder of the UAPF is the Government of the Republic of Kazakhstan represented by the State Institution Committee of State Property and Privatization of the Ministry of Finance of the Republic of Kazakhstan. Trust management of UAPF pension assets is carried out by the National Bank of the Republic of Kazakhstan. In accordance with the pension legislation, the UAPF attracts compulsory pension contributions, employer's compulsory pension contributions, compulsory occupational pension contributions, voluntary pension contributions, as well as carries out enrollment and accounting of voluntary pension contributions formed at the expense of the unclaimed amount of guaranteed compensation for the guaranteed deposit, transferred by the organization carrying out mandatory guarantee of deposits, in accordance with the Law of the Republic of Kazakhstan "On mandatory guarantee of deposits placed in second-tier banks of the Republic of Kazakhstan", ensures the implementation of pension benefits. The Fund also carries out accounting of target assets and target requirements, accounting and crediting of target savings (TS) to target savings accounts, payments of TS to their recipients in bank accounts, accounting for returns of TS in the manner determined by the Government of the Republic of Kazakhstan within the framework of the National Fund for Children program (More details at www.enpf.kz).

