

## ANNOUNCEMENT

### **Be careful! New types of fraud and deception are emerging!**

Dear contributors of UAPF JSC! Recently, there have been cases of fraudulent actions against the Fund's clients. At the same time, more and more new scenarios are being invented. Here is one of the latest examples.

On September 3, 2024, an accountant of a local organization contacted one of the branches of UAPF JSC with a message about a call from a "Fund's employee" with information about blocking of the pension account of a company employee due to the seizure of transit accounts. To remove the block, the accountant was asked to contact the "bailiff" to solve the problem. The "bailiff", in turn, suggested that the accountant deposit the amount of the debt to the account specified by him. Otherwise, the company allegedly faces a fine for late transfer of pension contributions. Employees of the UAPF JSC branch, having understood this situation, recommended that the accountant not send funds.

After receiving the relevant information, the Fund's Security Department checked the outgoing mobile phone numbers provided. It was established from open sources that these numbers were registered to a certain "I.Yu." and were marked as "fraudulent."

Based on statistics from the Fund and its branches, it was noted that recently fraudsters have been inventing new schemes to deceive citizens by telephone, since phone calls are one of the most common ways to obtain confidential information from a person who is taken aback by the unexpected or to force him to transfer funds to the fraudster's account.

Considering the above, we recommend that in case of suspicious calls, SMS and instant messenger messages allegedly from UAPF employees, remember that:

- the completeness and timeliness of payment of pension contributions is controlled by the tax authorities, and not by UAPF JSC;
- UAPF employees **never demand that funds be transferred** to certain accounts and **do not request personal or other data**.

Also, do not forget that:

- when receiving a message from suspicious/unknown numbers - do not call back to the specified numbers;
- in case of an incoming call from an unknown number that arouses suspicion, you must end the conversation, even if the interlocutor instills confidence in his truthfulness;
- when receiving suspicious messages, do not under any circumstances follow the specified links or activate them;
- avoid telephone conversations with suspicious people who introduce themselves as employees of the Fund, interrupt the conversation;
- regularly change passwords for bank cards and in personal accounts of financial institutions;
- do not use the services of intermediaries who promise assistance in obtaining financial and pension services, since by doing so you trust strangers with your personal data, which they can use for selfish purposes.

You can get answers to all your questions and check the information both at the UAPF branches and remotely: via the [enpf.kz](http://enpf.kz) website, the БЖЗК/ЕНПФ mobile application, via multi-channel free communication by calling the call center number 1418, as well as via WhatsApp at +7 777 000 1418, on the official UAPF pages in social networks on such popular platforms as Odnoklassniki, Telegram, Facebook, VKontakte, X and Instagram.

*UAPF was founded on August 22, 2013 on the basis of GNPF APF JSC. The founder and shareholder of the UAPF is the Government of the Republic of Kazakhstan represented by the State Institution Committee of State Property and Privatization of the Ministry of Finance of the Republic of Kazakhstan. Trust management of UAPF pension assets is carried out by the National Bank of the Republic of Kazakhstan. In accordance with the pension legislation, the UAPF attracts compulsory pension contributions, employer's compulsory pension contributions, compulsory occupational pension contributions, voluntary pension contributions, as well as carries out enrollment and accounting of voluntary pension contributions formed at the expense of the unclaimed amount of guaranteed compensation for the guaranteed deposit, transferred by the organization carrying out mandatory guarantee of deposits, in accordance with the Law of the Republic of Kazakhstan "On mandatory guarantee of deposits placed in second-tier banks of the Republic of Kazakhstan", ensures the implementation of pension benefits. The Fund also carries out accounting of target assets and target requirements, accounting and crediting of target savings (TS) to target savings accounts, payments of TS to their recipients in bank accounts, accounting for returns of TS in the manner determined by the Government of the Republic of Kazakhstan within the framework of the National Fund for Children program (More details at [www.enpf.kz](http://www.enpf.kz)).*

